#### CREATING PARTNERSHIPS INVESTING IN YOUTH BUILDING COMMUNITY









## Rutgers University-Newark: An Anchor Institution\*

utgers University-Newark (RU-N) is a remarkably diverse, urban, public research university that is not just in Newark, but of Newark-an anchor of our home city. Our goal is to move away from traditional models of "public service" in which faculty and students do things for "a passive and needy public," as public historian Scott Peters has put it, and engage instead in "public work that taps and engages and develops the civic agency, talents, and capacities of everyone, inside and outside the academy." Our strategic activities in these areas already range from cross-disciplinary initiatives rooted in community, to partnerships with diverse "communities of experts," to co-created spaces in the city and region. Throughout, we seek to pool the expertise and energies of our faculty, staff, and students with those of partners from across the public, private, and nonprofit sectors.

# RUTGERS

Office of University-Community Partnerships



The wisdom of bridges comes from the fact that they know the both sides, they know the both shores!

-Mehmet Murat ildan, Turkish playwright, novelist and thinker

UCP draws upon decades of accumulated experience, insights and expertise to serve as a bridge that connects Rutgers University–Newark to the community. Collectively, these elements define its mission and are the cornerstone of its vision to support RU–N's role as an anchor institution.



#### OUR MISSION

The mission of the Office of University-Community Partnerships is to serve as the nexus that connects Rutgers University-Newark students, faculty and staff to expand, create and promote reciprocal and mutually beneficial partnerships that support and align with the university's strategic engagement priorities.

#### OUCP Strategic Priorities





- Invest in collaborative academic and research programs
- Invest in our students
- Invest in anchor institution collaboration
- Leverage our diversity and build civic dialogue
- Tell the Rutgers University-Newark story more effectively



he Office of University-Community Partnerships (OUCP) at Rutgers University-Newark (RU-N) has a dynamic history grounded in principles of education, service, and community building. Founded in 2001, the department originally was engineered to promote positive public relations and provide quality information and customer service to the campus community and to off-campus inquirers and visitors, along with providing conference and event planning and management expertise to faculty, staff, and community organizations. In this capacity the department began to lay the groundwork for creating avenues for connecting the community to Rutgers-Newark as well as training Rutgers students to engage in these efforts.

In 2005, the department was designated the Office of Campus and Community Relations (OCCR) to reflect its increasingly prominent role in advancing broader institutional efforts to strengthen ties between Rutgers and Greater Newark. Annually, it employed approximately

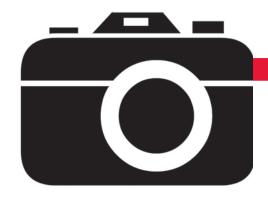
80–100 students to staff the Campus Information Center (CIC) and processed over 15,000 calls and in person inquiries, promoting positive university-community relations. It forged sustainable partnerships with the Newark Literacy Campaign to launch the America Reads Program and with Dr. Mark Gluck to launch the African American Brain Health Initiative (AABHI). Several academic year and summer youth enrichment partnership programs were also launched including the College Tutors Partnership Program (with Newark Public Schools), the Summer Future Business Computing Institute (with area high school faculty members) along with Rutgers faculty partnership initiatives such as the RU-N/Merck Bioethics Institute and the Center for Information Management, Integration and Connectivity (OUCP/CIMIC) Technology Summer Camp. Significantly, in 2008, OCCR launched the RU Ready for Work Program (RUR), which has become one of RU-N's signature youth development programs. Each year hundreds of youth from Newark and the Greater Newark area are inspired to envision new options and

possibilities for the future via the department's numerous on-campus and outreach initiatives.

In 2010, the department was renamed the Office of University-Community Partnerships (OUCP). While it maintained its initial mandate for engaging faculty, staff, students and community partners, the expanded OUCP embarked upon a journey to create greater collaboration and cooperation, internally and externally, to infuse teaching, learning, scholarship and service while engaging and developing the civic agency, talents, and capacities

of all invested partners. A key strategy for implementing this work, is to create collective impact models that incorporate a framework for community-based participatory partnerships (CBPP). Notably, OUCP led a team of internal and external partners to secure a Promise Neighborhood Planning Grant for the Fairmount neighborhood in Newark's West Ward. In 2014, OUCP began the process of re-envisioning the departmental mission, reorganizing its infrastructure and reframing its strategic objectives, which are aligned with RU-N's strategic plan.\*

\*(See: http://www.newark.rutgers.edu/sites/default/files/run\_strategic\_plan\_-final.pdf).



We invite you to view a snapshot of Today!













# Building Bridges to the Community

















## DIANE HILL, Ph.D. OUCP ASSISTANT CHANCELLOR, RUTGERS UNIVERSITY-NEWARK

r. Diane Hill, Assistant Chancellor, is the founding director of the department that evolved into the Rutgers University-Newark (RU–N) Office of University-Community Partnerships (OUCP), the campus's first institutionalized office to advance meaningful collaboration between the campus and community. Renowned for her expertise in building community relations, Dr. Hill has over 30 years of professional experience. A Newark native, she manifests a deep propensity for and commitment to creating partnerships with school systems, child and youth focused service agencies, community-based organizations, civic and elected officials, businesses, members of the RU-N community and others. Her goals are to improve the quality of life for the City's residents, improve educational outcomes for students and support RU-N's Anchor Institution mission. She has assembled a talented cadre of professional staff along with undergraduate and graduate students to fulfill OUCP's mission.

The words of Margaret Wheatley, capture Dr. Hill's philosophy of engagement.

I believe we can change the world if we start listening to one another again. Simple, honest, human conversation. Not mediation, negotiation, problemsolving, debate at public meetings. Simple, truthful conversation where we have a chance to speak, we each feel heard, and we each listen well.

—Margaret Wheatley

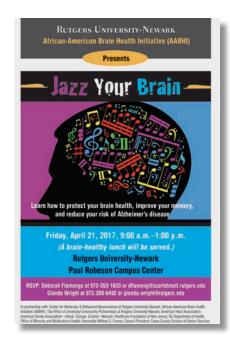


reating meaningful, sustainable partnerships, internally and externally, is one of the hall-marks of the department's evolution. OUCP's efforts yield successful programs, activities and relationships that are mutually beneficial to RU-N and Newark communities.

#### **Internal Partnerships**

For over ten years OUCP has spearheaded the outreach component of the African American Brain Health Initiative (AABHI) in partnership with RU–N's Department of Neuroscience. AABHI is a collective impact participatory research model for African American senior citizens and their caretakers, designed to educate Newark area residents and stakeholders regarding brain-healthy lifestyle practices and Alzheimer's awareness. Residents are solicited to participate in related research that will inform researchers, healthcare providers, caretakers and seniors.

For more information on AABHI see http://brainhealth.rutgers.edu/











OUCP supports the Chancellor's *Seed Grant Program* established to advance RU–N's Strategic Priorities by providing funding to faculty and staff for "innovative projects that support scholarship, education, and community engagement". In 2015, OUCP partnered with faculty from five different disciplines to establish community advisory boards, conduct community research and education initiatives, and to plan events and meetings that engaged area residents and stakeholders.

OUCP offers forums for internal dialogue to support RU–N faculty and staff engagement work via the **Community Conversations** series. The inaugural offering was a *Strategic Engagement Forum* for Seed Grant awardees to inform them of the scope of services and expertise that OUCP could provide and to ascertain what issues they would like to see addressed in future forums.

OUCP partnered with faculty and staff from various schools and departments to form the **Committee on** 

Student Engagement, a campus-wide initiative to engage students in the community, assist them in building social capital and creating pathways to proactive citizenry.

RU-N Student-Community Engagement Connection (SCEC) provides a framework that utilizes a web-based system for connecting RU-N students with community-based service learning, scholarship, research and volunteer opportunities in Newark and Greater Newark. SCEC's primary objectives are to: a) Cultivate and nurture partnerships between the university and community agencies and b) Prepare and place students in meaningful, mutually beneficial community engagement opportunities.

Partnering with Dr. Nabil Adam, Vice Chancellor for Research and Collaboration, and members of his team from the Center for Information Management, Integration and Connectivity (CIMIC), OUCP developed the *RU-N Community Engagement Questionnaire (CEQ)*, an online survey to capture the community engagement work conducted by RU-N faculty and staff. The *Community Engagement* 

quickfacts

**Directory** (http://cimicapp.rutgers.edu/CEQ/) is publicly accessible and is one of the vehicles used to tell the RU-N community engagement story.

#### **External Partnerships**

OUCP partners with external entities to administer high impact, collaborative university-community conferences, colloquia, and events. Providing leadership, event management support and community bridging capacity, in 2015–17 OUCP assisted in hosting over 1,500 participants at on-campus events annually. Among these were:

- 34th Annual NJ Black Issues Convention (NJBIC)
- Newark Women in Media Film Festival and Jazz Concert
- I Have a Dream Foundation National Conference
- Campus Compact Eastern Regional Conference



local healthcare agencies, food retailers, civic and community senior care providers, and churches are engaged by OUCP, with 1,200 participants in AABHI programs and events, annually.

Over 12,100

hours of tutoring and support were provided by America Reads and Jumpstart.

with community-based organizations to adapt and initiate programs and services that enrich, elevate and improve educational outcomes for children and youth. OUCP is a long-time champion for promoting literacy in Newark. The participation and commitment of RU-N students, staff and faculty have been vital to the success and longevity of this important work. As a member of the Newark City of Learning Collaborative (NCLC), OUCP embraces NCLC's goal to increase the percentage of Newark residents with post-secondary credentials to 25% by 2025. Much of our work is designed to help NCLC meet that target.





#### Literacy

Former United Nations Secretary-General Kofi Annan, said that "Literacy is a bridge from misery to hope". OUCP is committed to addressing literacy needs, especially among Newark children and youth. Our work aligns with the goals of Newark Mayor Ras Baraka's **Read and Believe** initiative as we build and sustain "literacy bridges" in the city.



#### **America Reads**

A partnership with the Newark Literacy Campaign, begun in 2001, represents OUCP's longest running literacy initiative. Since its inception, hundreds of RU–N students have helped thousands

of Newark children, youth and adult learners acquire/improve literacy skills.

## Program Stats 2016 Students employed

14 sites assisted

3,006 hours of tutoring provided

#### **Jumpstart**

Jumpstart is a national early education organization hosted by OUCP. Jumpstart recruits, trains, and assigns college students to provide year-round educational support for preschool children in low income neighborhoods to achieve the goal of ensuring that every child in America enters kindergarten prepared to succeed.

# Program Stats 2016 66 college students employed 6 preschool sites served 140 children 9,100 hours of tutoring provided



Jumpstart at work photo: www.jstart.org

#### First Book

First Book is a non-profit social enterprise that provides new books, learning materials, and other essentials to children in need. OUCP partnered with First Book and the NJ Secretary of Higher Education and enlisted RU-N and RUR students to assist.

In 2016, 16,000 books were distributed to Greater Newark area schools, CBO's and early childhood sites.

#### **Enrichment Programs**

enrichment programs that enhance educational enrichment programs that enhance educational, career and 21st Century skills development for children and youth. Its compendium of programs range from one to six weeks during the summer to a highly successful year-round model. These programs provide multi-year student engagement, create pipelines that afford greater access to post-secondary education and training, and help construct a new trajectory for future student success.



#### **RU Ready for Work**

A partnership with the City of Newark's NewarkWorks office, the Newark Public Schools and more than 25 civic and community-based entities, RU Ready for Work (RUR),

established in 2008, is a year-round replicable youth work/career readiness demonstration program that has emerged as one of OUCP's signature initiatives. RUR provides a three-tier framework for work and career readiness that enrolls 10th, 11th and 12th grade students and is developed around evidence-based practices, innovation and periodic assessment. Enrolling students from up to 11 public and charter high schools, RUR has consistently produced retention, graduation and college-going rates among its participants that far exceed those of the district:

- Since 2011, 100% high school graduation
- Since 2013, 95–100% percent program completion

- Since 2013, 100% enrollment in 2- or 4-year postsecondary institutions.
- 50% of 2016 and 2017 graduates enrolled in Rutgers University.

RUR offers its summer internship program as part of OUCP's Summer Academy.

#### RU Ready for Work: Tools for Change Seminar

RUR partnered with Duke University's Dr. William Tobin to offer a select number of graduating seniors an accelerated college preparatory seminar, *Tools for Change*. Students learn to create a literature review, interact with local stakeholders and utilize participatory research methods to address a student-identified community issue. Students analyze the data, generate a report and present their findings to community leaders and stakeholders. The goal of the program is to practice effective strategies by which students can promote positive changes in their community.

#### **Summer Academy**

The OUCP Summer Academy provides educational, career and leadership development programming and primarily targets Newark area youth. In addition to the RUR Summer Program, OUCP partners with internal and external sponsors to provide a quality learning experience for more than 200 participants each summer. Hosted on the RU-N campus, participants are supported by RU-N students, staff and faculty.

Center for Information Management, Integration and Connectivity Technology Summer Camp (OUCP/CIMIC), a S.T.E.A.M. initiative, helps middle and high school students explore science and technology disciplines based on challenging and real-world problem solving and computer generated art techniques.

Sadie Nash Leadership Project-Summer Institute gives young Newark women the opportunity to explore their current and future leadership and self-efficacy while building a strong sisterhood with other young women.

#### Network for Teaching Entrepreneurship (NFTE) BizCamp

inspires young people from low-income communities to stay in school, to recognize business opportunities and to plan for successful futures. Students develop a business plan and compete for implementation funds.

New Ark Freedom School, a partnership with the Children's Defense Fund (CDF), RUN Graduate School Newark Public Schools (NPS), Newark Fairmount Promise Neighborhood (NFPN), Thirteenth Avenue/Dr. MLK School, Jumpstart, Afterschool All-Stars and Whole Foods, is held at the school for 3rd, 4th and 5th graders. It provides a curriculum and activities designed to help curb summer learning loss and close achievement gaps along with building strong, literate, and empowered children prepared to make a difference in themselves, their families, communities, nation and world today.

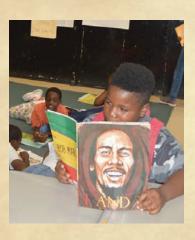
# spotlight











### Thirteenth Avenue/Dr. MLK School Community School Project

OUCP partners with NFPN and Thirteenth Avenue/Dr. MLK School, located in Newark's West Ward, to create a community school building upon elements of the successful CDF Freedom School model. Community Schools are designed to generate improved student learning, stronger families and a healthier community. Both Jumpstart and America Reads tutors are assigned to support the afterschool academic skills tutoring programs.

## 21st Century Community Learning Center (CCLC) Partnership

OUCP partnered with NPS to provide afterschool personal and career development workshops for 8th to 10th grade male Soaring Scholars students at four high schools and referred RU-N students to fill intern positons at various 21st CCLC sites.



Strong, healthy, and safe neighborhoods are places where people and their families can thrive, linking this area of anchor institution activity to many other aims. These are neighborhoods that thrive economically, where healthy lifestyles prevail, and where young people can readily see realistic pathways from cradle to rewarding careers, staying in school to prepare them for an adulthood characterized by economic and civic productivity and lifelong learning.

# spotlight











In partnership with the RU-N Admissions Office, OUCP designed and conducted special campus tours for Greater Newark area elementary and middle school children. (See next page)

### Campus Tours— Elementary/Middle School Students

In partnership with the RU-N Admissions Office, OUCP conducts special campus tours for Greater Newark area elementary and middle school children.

Following an Early College Exploration program and tour for 30 students from Madison Monroe School 16 in Elizabeth, NJ, the school's staff person sent an email stating:

". . . thank you so much for the wonderful day at Rutgers. On a personal note this was the "BEST" campus tour that we've had in many years. I've been to many colleges/universities and nothing compared to what your department did for our students."

OUCP also provides campus tours and informational programs for the NPS 21st CCLC Soaring Scholars program.

#### On-Campus Youth—Focused Events

Annually, OUCP partners with various external (e.g. Program for Parents, Newark Public Schools, Prosecutors Office) and internal partners (e.g. School of Public Affairs and Administration, School of Criminal Justice, Public Safety, Rutgers Business School) to provide on-campus programs and conferences for Newark area youth. Included among them are:

- Seventh Annual Teen Summit—
   My Life, My Family, My Future. (Programs for Parents)
- Job Shadow Day (Newark Public Schools)
- Fourth Annual Latino Male Conference (Boys to Leaders Foundation)
- Blueprints for Success—Preparing for College, Work & Beyond Conference (United Way)
- Third Annual Forensics Science Program (Newark Public Schools/Irvington HS/Charter school students)





THE NEWARK FAIRMOUNT
PROMISE NEIGHBORHOOD
AND NESTLÉ NUTRITION U.S.
ANNOUNCE—

FIRST 1,000 DAYS: EARLY CHILDHOOD NUTRITION EDUCATION PROGRAM



"The best partnerships aren't dependent on a mere common goal but on a shared path of equality, desire, and no small amount of passion."

-Sarah MacLean, New York Times, Washington Post & USA Today bestseller author.

#### **Health and Wellness**

**UCP** partners with organizations, the private sector, residents, stakeholders and others to support health education and promote healthy lifestyles. From pre-natal care and early childhood initiatives to school-aged children, parishioners and senior citizens, we aim to help reduce the health disparities that are characteristic of residents in many of Newark's communities. We also work with key stakeholders to support the investment of resources that will improve the quality of life and transform communities to become that "good place for all of us to live in" (adapted from a Theodore Roosevelt quote). While most of our efforts have focused in Newark's West Ward, we expect to implement and/or apply our successes and lessons learned to other areas of the city.

### Start Healthy Stay Healthy Early Childhood Nutrition Education

This partnership with Nestlé/Gerber USA, Program for Parents, NFPN, churches, CBO's, and NPS provides health education for parents and care givers of children 0 to 3 years.

The project is an intergenerational model that utilizes RU-N graduate and undergraduate students as trainers in infant nutrition and care.

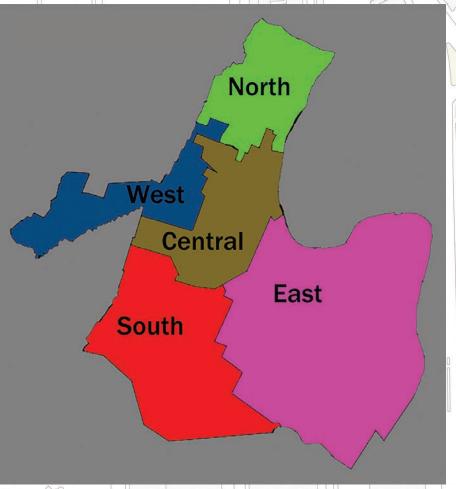
#### Program Stats 2015–17

**211** residents, including teen parents, grand parents and caregivers were trained

43 residents recruited to train as peer educators were trained

150 surveys collected to assess program effectiveness and inform future service delivery





# 66 Rutgers-Newark OUCP

has a long-term
vision and strategy
for improving our
neighborhoods. We
have already felt
the positive impact
of its work."

-Newark Central Ward Resident

#### Martin Luther King, Jr. Day of Service

OUCP's AmeriCorps VISTA Fellow spearheaded a Martin Luther King, Jr. Day of Service program through a grant, provided by Iowa Campus Compact and the Corporation for National and Community Service (CNCS). The program provided fun, interactive nutrition education, food items and other resources to students, parents and residents from the surrounding neighborhood of Thirteenth Avenue/Dr. MLK School.

- 55 RU-N student/staff volunteers participated
- Approximately 105 attended the event

#### RU Ready for Work Nutrition and Health Workshops

An OUCP graduate intern/registed dietician developed a Nutrition and Healthy Living workshop series for RUR students and parents. The workshops educated participants on healthy meal planning and affordable healthy food items. Twenty-six parents completed the USDA Food

Security Survey for Households with Children. The findings will be factored into future RUR programming and stakeholder engagement. From among the results derived we learned that (see table below):

## quickfacts

58%

of total respondents were food secure

27%

of the total respondents were food insecure without hunger

15%

of total respondents were food Insecure with hunger, (Moderate)

#### **Early Childhood Initiatives**

Research has shown that conditions that influence early childhood development have a direct affect on learning and cognitive development. OUCP partners with Program for Parents to expand efforts to build quality childcare in NFPN/West Ward neighborhoods, including providing parent and provider early childhood education and training.

#### **West Ward Community Coalition**

OUCP serves as the backbone organization for the West Ward Community Coalition which convenes a diverse group of more than 350 residents, civic, public, private, and faith-based entities to engage in open dialogue to identify work currently underway, issues and needs to be addressed and to engage in participatory problem solving. Begun in late 2016, the coalition applies a collective impact strategy and hosts large and small meetings and work sessions to address community issues.











#### **American Heart Association**

OUCP partners with the American Heart Association and recruits RU-N students to collect and document data on health disparities in the community. This collaboration generated new partnerships

with New Hope Baptist and Bethany Baptist Churches and resulted in the completion of 5 reports with data analyzing health policies that impacted the community.

UCP continues to sustain and expand upon its broad compendium of programs, initiatives and services to fulfill its mission and support Rutgers University-Newark's role as an Anchor Institution in the City of Newark: through forging sustainable internal and external partnerships; facilitating faculty/staff community-focused scholarship; research and teaching; providing educational enrichment and pipeline programs for children and youth, offering opportunities for community—based scholarship and learning for RU-N undergraduate and graduate students, and helping to build strong, healthy communities.

We are in the process of launching a number of new initiatives, expanding some existing ones, and developing new partnerships. We will also unveil our new website and other web-based features. We look forward to an exciting and productive year as we continue Building Bridges between the university and community that are transformative and enduring.

We invite you to learn more about our work by visiting our website at:

http://oucp.newark.rutgers.edu/ or you can contact us directly at:

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